DIGITAL EQUITY STAKEHOLDER ENGAGEMENT PLAN FEEDBACK

April 2023

The Broadband Equity, Access, and Deployment (BEAD) Program and the Digital Equity Act (DEA) Programs require states to develop a robust stakeholder engagement process for development of the BEAD 5-Year Action Plan and the State Digital Equity Plan. The Pennsylvania Broadband Development Authority (PBDA) recognizes there are varying needs, barriers, and preferences for engagement among all users and are committed to being transparent and inclusive in their efforts.

Recently, the PBDA solicited feedback on a draft Digital Equity Stakeholder Engagement Plan. Public comments received can be found below.

- **Question 1:** How often would you like progress updates on both BEAD and State Digital Equity Plan Developments?

- **Question 2:** How would you like progress reports on BEAD/State DE Plan?

- **Question 3:** How many seats should be on the Digital Equity Stakeholder Advisory Panel?

- **Question 4:** Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)

- **Question 5:** How often should the panel meet?

- **Question 6:** What format should the panel utilize?

- **Question 7:** The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?

- **Question 8:** Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?

- **Question 9:** If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)

- **Question 10:** What measurable outcome(s) would you like to see from the stakeholder engagement plan?

Name: Perry Stambaugh

Organization: PA House of Representatives

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments?
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
11

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Center for Rural PA, Tri-Co Connections, Penn State Extension, CCAP, state lawmakers ...NO reps from for-profit providers or their associations (telephone companies, wireless providers, cable companies, etc.)

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
A list of Top10 to 15 areas where broadband infrastructure money will be targeted. Priority should be given to counties/municipalities with slow broadband speeds, areas with few competitive broadband provider options, counties with large numbers of consumers unserved/underserved

Name: Matt

Organization: Self

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
16, two for each underserved area.

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Yes, non profit

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?

Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
15 is more than enough. This has been discussed too much already. Start implementing so at least you can help some people.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Use federal guidelines. Ask the people who work at public libraries and they will tell you what the needs are.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Action plan to provide services. Start date for first connected stakeholder. Accountability plan for missed deadlines established by

Name: Lynn Rishe

Organization: Ordinary senior citizen

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
7

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
AARP, etc

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Surveys to those who need to benefit most.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
More internet providers, lower cost SOON.

Name: Laura H Hewitt

Organization: Hewitt Farms

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
quarterly

Q2. How would you like progress reports on BEAD/State DE Plan?
newspaper (we have NO RELIABLE service for web or email! DUH, isn't that why you need a plan?)

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
perhaps 20, 2 each for the "8" population segments, and 4 more PUBLIC ADVOCATES. NOT INDUSTRIES WHO will be recipients of eventual funding!

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Non-Profit

Q5. How often should the panel meet?
No response

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
as many as necessary to GET ATTENDANCE. Any number of meetings, when people don't show up, are worthless.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
phone outreach. In person is difficult due to time and distance constraints, and online participation does not work where we DO NOT HAVE RELIABLE OR AFFORDABLE connectivity. Give US a PHONE NUMBER WE CAN CALL TO TALK TO YOU.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
NO FUNDS directed to existing proven failures (ie: Frontier), existing infrastructure 'confiscated' from those and GIVEN to NEW startups.

Name: Michael Strelic

Organization: Ligonier Township

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
I already get progress updates from multiple other broadband studies. We've had enough studying

Q2. How would you like progress reports on BEAD/State DE Plan?
I already get progress reports from multiple other plans. We have planned enough.

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
0

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
The thousands of people who have already dedicated time to previous broadband plans and studies.

Q5. How often should the panel meet?
don't

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
That is 15 too many

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Use the dozens of studies already done on this topic

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
We've done dozens within the past 5 years. The public is tired of this topic.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
We already have measurable outcomes

Name: John brenchley

Organization: Retired

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
No response

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Blast iu 17

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
No response

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Need to reach out via newspapers in rural communities. The current format is efficient, but missed the targeted group.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: No response

Organization: No response

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Both

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
No response

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No response

Q5. How often should the panel meet?
No response

Q6. What format should the panel utilize?
No response

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
No response

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Marlene Petter

Organization: I represent a group of neighbors in Albany Township who have no access to solid broadband (satellite only)

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
9-11

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No response

Q5. How often should the panel meet?
It depends on how quickly work can progress and how decisions impact timely progress.

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Not even close. If you have 8 audiences, and given how much of the commonwealth is rural and older, I think you need at least 30-40. Because MANY of these folks do not have high-speed internet so they can't participate in VIRTUAL meetings!

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
You need multiple, layered touch points: surveys (online and hard copy mailed to specific zip codes or communities), use existing community activities/events, social media, and more. You also should consider tapping into key influencers/activists (as program volunteers) in myriad communities who can serve as additional eyes and ears in local communities

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
I'd like to see a response rate (to a survey) from the 8 key audiences of at least 50% (a big stretch, for sure). I'd like to see detailed responses from broadband providers (they are a stakeholder in this as well) with specific commitments. Ongoing media coverage (big coverage - NPR, major metro as well as local media with multiple stores per outlet)

Name: No response

Organization: No response

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
7

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No response

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
No response

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
survey

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Shuayb

Organization: Region Authority Corporation

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
No response

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Yes

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
No response

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Virtual meetings

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: No response

Organization: No response

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
25

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
get real people, not "experts"

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
closer to 1 per county so maybe 50

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
web survey

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Bobbie Johnson

Organization: Mature Resources Inc.

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
10

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Aging Services, Educational Institutions (school districts), Healthcare providers

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
no

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
na

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Doug Brown

Organization: Dauphin County

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
9

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Sheri Collins, McNees, Wallace and Nurick; Doug Brown, Dauphin County Office of Community and Economic Development, Jennifer Wintermyer, Tri-County Community Action Commission, Kirsten Ritchey, Comcast

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I believe this depends on the length and format of the meeting. I would suggest considering the public advertising for the meetings, forum selection, and length of meeting to accommodate larger crowds and give enough public awareness if number of sessions

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
A survey mechanism.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
None at this time.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Framework for new state Digital Equity programs; identification of key digital equity champions (liaisons) in target regions that are willing to carry on the work after the plan is completed; identify priority areas where digital equity/affordability is most critical in each region; identify existing programs and initiatives in each region to add to digital equity toolbox.

Name: Reuben Danzing

Organization: FutureSet Strategy

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
ideally, around 10 and no more than 12

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
1 person from each covered population group. Would also suggest including a liaison from the governor's office and legislature. A carrier representative could also be helpful.

Q5. How often should the panel meet?
Start monthly through planning stages (year 1). Then shift to quarterly, with other communications in between

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I've found that starting with around 12 interviews from key segments/population groups is ideal since responses start to be the same after. From there, can assess where we are and identify/fill in gaps with 'opportunistic' interviews or follow-ups. These

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
In-person conversations are a perfect place to start. This should reveal information gaps or areas to clarify via additional interviews, which likely can be done online/phone

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
In terms of measuring the plan and planning process, I'd suggest measures to track achievement of key milestones. Also track stakeholder participation in terms of committed vs actual participation among key segments

Name: Sandra McNally

Organization: TechOWL at the Institute on Disabilities at Temple University

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
At least 24 - 3 representatives from each of the "covered populations"

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Temple's Institute on Disabilities have been running PA's Telecommunication Device Distribution Program since 2007 and has developed expertise on telecommunications equipment for people with disabilities as well as associated services, including compatibi

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I believe 15 would be sufficient, provided that people are given ample notification, instead of a few days beforehand.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Surveys, provided that electronic versions are accessible to people who use assistive technologies. They should also be in plain language, avoiding acronyms, etc.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
We don't have a community event planned at this time.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
% Increase in diversity of Pennsylvanians involved. Pre- and post-surveys of participants to determine new or continuing areas of need.

Name: Bill Risse

Organization: ConxxNE, Inc.

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
one from every rural county or county with adoption issues - so it could be 25 or more

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
County GIS professionals, rural county librarians, food bank directors, public school teachers, medical clinic staff, volunteer fire company members,

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
to get better data and input you probably need 45 community meetings that continue to add input as the DE plan evolves.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Surveys at county fairs, food banks, library locations, supermarkets, beer distributors, high school sporting events

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
county fairs might represent a gathering of the most underserved populations in the state. The Authority shoud conduct Town Hall meetings in conjunction with each of the state PBS stations

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
The deployment of funding to execute new programs to add new broadband users. If you didn't increase adoption the effort is wasted.

Name: Dominic Thecka

Organization: ADTRAN

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
7

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Brookings Institution

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
n/a

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
n/a

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Households connected to or will connect to Fiber Broadband. For example, local ISPs and Real Estate Agents can sign-up with Fiber Homes (https://www.fiberhomes.com/) to achieve this important factor of consideration.

Name: Joe Calzone

Organization: Everstream Solutions

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
9

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Fiber Optic Service Provider

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Chad Carrick

Organization: REA Energy and In the Stix Broadband

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?

5-9. Too many will slow the process.

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Rural infrastructure owners, such as electric cooperatives, that are providing broadband in some capacity and small ISP's that have been serving citizens for many years. Additionally, including non-profits that serve the 8 populations covered by the fede

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Offer after business hours virtual and in-person conversations. That way busy families and working individuals that are impacted by this the most can have their voices heard.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
None as of yet.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
How many residents/businesses that are not currently served versus resisents/businesses that will be served with the grants (when completed). Also, how many of the 8 covered populations served both before and after.

Name: Jessica Levy

Organization: The Welcoming Center

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
?

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Kate Rivera / Technology Learning Collaborative (TLC), Juliet Fink-Yates, Norris Square Community Alliance, SEAMAAC, Beyond Literacy, Community College of Philadelphia, Free Library of Philadelphia,

Q5. How often should the panel meet?
No response

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I think the number is not as important as the quality: 1) How will outreach be done for these conversations, to whom, and how will they be explained? 2) What will motivate vulnerable populations to participate, and how will meetings accommodate people (t

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
The state could do a train-the-trainer with community organizations to outline a focus group process, leading to a staff member from each participating organization leading a focus group within their organization for a designated number of participants. The state could provide a stipend to organizations & participants who engage in the focus group and who submit a recording or written documentation of the focus group afterwards.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
What would the Authority do at that meeting? Share information? Have a community meeting?

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
A clear target number of participants from each of the 8 identified communities will be established, and that participation goal will have been met. The Advisory Panel includes members from each of the 8 identified communities.

Name: No response

Organization: No response

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
12

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Intermediate Units

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
sufficient

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
# of groups to reach via their impact

Name: Chris Field

Organization: Online Together

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
11

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
community colleges, trade schools, and social services orgs who collectively interact with the 8 target groups.

Q5. How often should the panel meet?
Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes that is enough.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Digital survey on the PDBA website, create a "market-friendly" PBDA website (PennaOnline.org, ConnectingPA.com, KeystoneConnect.com, etc) where news, surveys, and feedback and be given

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
A representative list from around the commonwealth (all four corners, central, north, south, mountain, hills, rural, farm, suburbs, small town, urban, etc) of individuals who can speak to the pain points and need of their regions. This lets you know you tried to get at least one voice from each regional sector. Then start building the plan with them and the consultant.

Name: Roger Keren

Organization: Tableau

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
9

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Technology

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
30 plus other means for communications i.e. text, email, online forum, mail, walk in

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
I'd like to see text, email, online forum, mail, walk in

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
1. Increase in overall internet access among low-income households. 2. Increased use of digital tools, such as educational resources, job search platforms, and healthcare services. 3. Reduction in the digital divide between low-income households and their more affluent counterparts. 4. Increased digital literacy among under-served populations. 5. Improved access to digital resources and services for underserved communities. 6. Improved digital inclusion and participation in economic, social, and political activities. 7. Increased engagement of community members in the development of digital equity initiatives. 8. Increased collaboration between local government, service providers, and other stakeholders to address digital inclusion. 9. Improved public awareness and understanding of the importance of digital equity. 10. Increased funding and resources dedicated to digital equity initiatives.

Name: Peggy White

Organization: No response

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Divide the state into 24 equal population districts, then 1 rep per district with equal party affiliation.

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No response

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
24

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Uniform internet access

Name: Emily Furnish

Organization: Center for Community Action

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
15 - 5 from each region of Pennsylvania (Eastern, Central and Western)

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Representation is needed from all areas of Pennsylvania, especially rural communities. The concern raised is access to high-speed internet, meanwhile individuals in rural communities cannot obtain reliable internet.

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Community conversations should be held in each county to see and understand the need of all individuals across Pennsylvania.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Surveys

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Inclusion, prioritization of need

Name: Julie Tritt Schell

Organization: PA Department of Education (consultant)

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly, unless there are rapid developments. Staff are skilled at making these decisions and shouldn't be hampered with constant updates when they have so much other work to do.

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Between 12-20

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Yes, for educational institution representation.

Q5. How often should the panel meet?
Generally, monthly, but it depends on what the panel will be tasks to do. I am mindful that staff do nearly all of the work and we don't want to have their valuable time consumed with meeting preparation.

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
I think an additional 2 virtual sessions for those who cannot attend in-person meetings.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Joe Sassano

Organization: York County Government

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
11 or 13 with a mix of backgrounds

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Good mix of organizations.

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
More would be better.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Learning, Trust and Accountability

Name: Jodie L Stuck

Organization: Malady & Wooten, Inc.

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
As soon as made availbale

Q2. How would you like progress reports on BEAD/State DE Plan?
Either

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
15

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Charter Schools, Healthcare Providers, Deaf & Blind Schools

Q5. How often should the panel meet?
Weekly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Statewide Surveys & Differentiating between accessability, affordability and actually wanting high-speed broadband services.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Evidence amd Outcome Based Program Performance measures & Accountability Standards

Name: MaryFrances McGarrity

Organization: Chester County Economic Development Council (CCEDC)

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
As many as needed to reflect each region of the State (6 regions) but with equality - so perhaps 12 seats

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Chester County Intermediate Units ChescoNET; Service Providers (Comcast, Verizon, AT&T, Crown Castle, etc.)

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
ability to submit a written or emailed version of comments (those without broadband have little ability to do this online those paper copy needs to be included

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
TBD

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Clear lists of responsiblities for each of the counties; actionable steps for community partners, service providers, stakeholders etc.

Name: Mark Poepping

Organization: citizen of Pennsylvania

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
weekly or bi-weekly for grant periods, less for update/reporting

Q2. How would you like progress reports on BEAD/State DE Plan?
routine email, maybe webinar monthly or quarterly, depending on velocity

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
just a stab - maybe 2-3 in every committee area and a couple at large - so maybe a dozen? presuming this should be a group to envision and advise..

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
I'm not sure that 'organizations' makes sense here. It's more about contacts or direct expertise, I think. Those people may be *in* those orgs, but it's not necessary to 'represent' their org, I think. You might also think about a resource group for th

Q5. How often should the panel meet?
you have to get up to speed, then probably settle in to bi-weekly or so

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
No response

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
I like the idea of recorded in-person with online submission of ideas - that way everyone can hear the conversation and still submit their own questions.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
well, those are likely not all known before 3/10

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
positive feedback through engaged collaboration from across the vendor, government, and non-profit spectra, working together to deliver more than could be done if any group were missing.

Name: Martin Kozlowski

Organization: Kutztown Lions Club

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
15

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
none

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
15

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
online surveys

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
none

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
improved service for all Pennsylvanians

Name: J Diane Robinson

Organization: Robinson's Computer Services

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
No response

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
No response

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
No, you need at least one for each county.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)

No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Break up monopolies, better access to rural areas, elimination of price gouging.

Name: David J Noonan

Organization: Oliver Wyman

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
between 8 and 12

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Broadband network experts, Educational, City Planning/Developers, Investment professional

Q5. How often should the panel meet?
Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
15 seems sufficient

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
N/A

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
N/A

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Actionable project plan with agreement from all major parties responsible for its execution

Name: Jeff Evans

Organization: PENNWISP LLC. NORTHERNTIERBROADBAND.COM

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
9

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Understands broadband, understands construction, understands requirements placed on providers can be detrimental

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I don't have the data to firm an opinion

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Online or mail in questionnaire

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
None planned at this time but will keep it in mind

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Reasonable requirements

Name: Beth Deering

Organization: VisionLink

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
24

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Non profits, Organizations that support individuals with disabilities

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes, with the flexibility for more if needed

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Virtual platform

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Gregory Burkett

Organization: Warren County

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
10

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
industry experts

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
15 should be enough

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
no

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
As an individual I would hope my county representatives would host a meeting of our local providers

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Look the FCC map clearly shows where there is the need. I would like to see the most unserved areas served first.

Name: Julie Kaylor

Organization: Breezeline

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
5

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Consultants, Locality, Educational Institutions, Workforce Development/Higher Ed, Health Care and organizations focused on digital equity such as the National Digital Equity Center

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes, as long as they are widely disbursed and reach all citizens

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Survey, online participation, information gathering at local libraries, create a broadband committee

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
N/A

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
A plan to address all questions, obstacles

Name: Harold Bamberger

Organization: citizen

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
10

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No response

Q5. How often should the panel meet?
Weekly

Q6. What format should the panel utilize?
No response

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
20

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
legislative participation from both sides

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
people need to work for access the government does not need to supply it.

Name: No response

Organization: No response

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
10

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
no

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
15 is sufficient

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
virtual townhalls - not everyone can travel or attend in-person sessions; especially those in the 8 covered populations

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Mary Sue Boyle

Organization: Southeastern PCOA

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
No response

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
senior citizens

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
Southeastern PCOA, contact PA Council on aging in Harrisburg for all regional commissions

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Seniors connected statistics and outcomes

Name: Joseph J. Volk,

Organization: Pennsylvania Council On Aging

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
9

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Pennsylvania Council On Aging

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
30

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Computer State Wide Survey

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
How Seniors Benefit From The Plan

Name: Janine Maust

Organization: Aging Services, Inc.

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
13

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
PA Association of Area Agencies on Aging

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
online survey

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
NA

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Broadband be available and affordable for seniors

Name: John Cureton

Organization: UHP Wireless Networks and Turning The TIDE

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
at least 9 and up to 15

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
https://densenetworks.com/ and https://phillycommunitywireless.org/ and https://www.turningthetidephilly.org/

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
n/a

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
n/a

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
shared solutions that can be implemented in various communities

Name: No response

Organization: No response

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
At initial draft, revisions mid-draft and final draft

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Minimum of 10 and maximum of 18

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No response

Q5. How often should the panel meet?
Initially weekly with Project Manager lead to keep sub-groups on task then monthly as development of the proposed plan with backup supporting research is completed.

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Kathy Bennett

Organization: Bucks County Area Agency on Aging

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
20

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Should definitely include representation from an Area Agency on Aging director, or possibly someone from PA Association of AAAs (P4A). It should also include someone representing rural, urban and suburban areas as each one has different issues and concern

Q5. How often should the panel meet?
Depends on what goals they will undertake but monthly should be minimum.

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I guess 15 is enough. If you would like, it might be helpful to hold some of them related to specific populations, so for example, holding one with the directors of the Area Agency on Aging for input on senior needs, or with the various Center for Indepen

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
A survey tool collected via internet would be helpful to reach a broader audience - although you can't reach the consumers who don't have access to broadband, but you could reach some agencies who provide them services.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
Nothing scheduled but if you want to hold a meeting in Bucks County, I'm happy to help find a location at one of the senior centers or libraries in our county. We developed a Senior Connect Program to help connect seniors to broadband, hardware, and train

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
% increase in the number of people being able to access broadband at reduced or no cost - they exact % would depend on the amount of funding and costs.

Name: Lisa Young

Organization: B/S/S/T Area Agency on Aging

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
12

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Schools, Non-Profits

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes, it is sufficient.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Improved access to internet services in rural areas. Keep costs low to the public.

Name: Donald C. Shields

Organization: University of Pittsburgh School of Computing & Information

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
13

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Rosta Farzan - Professor Pitt School of Computing & Information. Leads extensive research program conducting projects in disadvantaged communities that empower community members with devices, infrastructure, and skills to: •   Collect data. •   Process, anal

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
no

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
community engagement events

Name: Susan Zeigler

Organization: Carbon County Area Agency on Aging

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
8 to 10

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Educational Institutions, County Governments, Non-Profits, Dept of Aging or local area agencies on aging, consumers

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I would like to see a community conversation in the majority of the counties due to each county has its unique challenges.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
webinar or virtual meeting

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Consumer's that were educated on how to use the internet. Areas that the access was improved.

Name: Alex Wermer-Colan

Organization: Philly Community Wireless

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
20~

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Local community organizations that serve various demographics

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Not enough. 30 would be better to cover all the types of communities

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Visits to locations of community members. It's important to understand the geographic reality within communities live

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Guidelines to ensure nobody will be left behind - how will every community get a voice, how will vulnerable citizens be considered to ensure there are no gaps in the plan

Name: Andy Stutzman

Organization: Technology Learning Collaborative

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
An email of the progress reports followed by a webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
15-20

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Kate Rivera (Technology Learning Collaborative), Tobey Dichter (Generations on Line), Jabari Jones (West Philadelphia Corridor Collaborative)

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
This is vague, will there just be one meeting in a single location or does this include multiple meetings in the same region? I would recommend doing at least 2 conversations just in Philadelphia alone on different days/times to make sure people are limi

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
texting a survey

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
number of counties reached, list of barriers and who they most affect, demographics of the communities reached, types of organizations met with

Name: Steven Higgins

Organization: Sassafras Forge, LLC

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Combination of both - Bi-weekly initially followed with additional monthly updates

Q2. How would you like progress reports on BEAD/State DE Plan?
Social media with e-mal blasts for notification

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
9

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
PTA organizations helping to direct directions of study since the student population is mostly affected by lack of broadband

Q5. How often should the panel meet?
minimum monthly but could envision bi-weekly as when getting close to deadines

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Suggest that these "community conversations" be held in each county -- 67 and probably more than once

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Program length spots on TV and radio stations

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
None yet

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
a comprehensive plan and timetable for implementation of fiber installations -- WiFi is typically is not suitable for most "rural" areas

Name: Tobey DIchter

Organization: Generations on Line

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
15

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No response

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
telephone conference line gets to non internet user constituents who may also correlate to less mobile

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)

No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
targeted populations, locations, needs, opportunities for natural coalitions, predictable timeline (shoverl-ready vs longer term

Name: Dr. Shannah Tharp-Gilliam

Organization: Allegheny County Dept. of Human Services - Area Agency on Aging

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
bi-monthly (every two months)

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
12

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Allegheny County Senior Center Administrators from diverse backgrounds

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
15 is a fine number; but they must cover a diverse set of the vulnerable populations.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Virtual conversations with stakeholders who serve populations of interest

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
Allegheny County - Area Agency on Aging Advisory Council quarterly Mtg. time / date TBD

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Increase in 3 and % of Older adults with broadband access.

Name: Daniel Berger

Organization: Alleghenies Broadband, Inc.

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Both. Depending on interaction possibilities

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
16

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Pennsylvania Association of Intermediate Units (PAIU) - expertise in designing and delivering professional learning

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
As long as the conversations are located, hosted and facilitated in such a way that the 8 stakeholder groups feel heard, yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Integrate online survey/data collection tools that are used before during and after the conversations. Make use of these tools to facilitate interactivity while you have a captive audience as opposed to once they go home

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
All the outcomes specified in the application, but a great resource to come from these efforts would be website that makes it possible for stakeholders to follow the progress of the Authority. For example coverage maps that are updated regularly, map-based searchable/browsable pages that allow stakeholders to readily identify organizations that are offering training or devices, etc.

Name: Greg Wirth

Organization: Perry County Area Agency on Aging

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
12

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
No

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
NA

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Increased connectivity by the senior population in remote areas of our coverage area

Name: Rachel Papuga

Organization: Alleghenies Broadband, Inc.

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
6-8 seats would be an ideal number for the Advisory Panel.

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
I would recommend for the panel composition Non-profits, for example Alleghenies Broadband, Inc. and Center for Community Action and Internet Service Providers like Crowsnest Broadband and Windstream. I would also recommend someone with an education inst

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I believe that 15 community conversations would be sufficient.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
I would suggest offering a form similar to this form with the discussion points that you are including in your community conversations, as well as, virtual attendance options for these community conversations.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
We do not have an event planned at this time but we would like to invite the Authority to such meetings in the future.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
The eight covered populations should be adequately informed about potential funding opportunities and have access to assistance in preparing applications for those funding opportunities. And should these covered populations receive funding they have access to technical assistance to successfully implement their awarded projects.

Name: Thomas Mott

Organization: Youngsville Television Corporation, dba Blue Fiber Corp.

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
10

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Secondary education representative, economic development subject matter expert, rural medical service providers, mental health and substance abuse counselor/experts,

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
No response

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
If we are using the following definition of digital equity: Digital equity is a condition in which all individuals and communities have the information technology capacity needed for full participation in our society, then I would like to see a plan that not only addresses who has access, but how access can be leveraged for the health, well-being, and educational success of those un and under served areas. Inclusive is an economic development plan which maximizes the investment with growth and opportunity. Lastly how consumer cost is integrated into these plans, maximizing usage and opportunities.

Name: Drew Pack

Organization: Federal Reserve Bank of Cleveland-Pittsburgh Branch

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
12

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Understanding which groups have been reached out to and are planning to include. I do not have any additional partners. You all are doing a good job working through various groups and types of stakeholders and organizations.

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Possibly a virtual white board session could help engage other voices and really get some issues and ideas down to prioritize efforts.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
n/a

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Just transparency around the challenges/opportunities for various organizations as it relates to broadband. Helping to inform all of us that work on broadband in PA to get a better understanding and clarity around both the challenges and opportunities.

Name: No response

Organization: No response

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
17

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
A representation of spokespersons for the populations affected by the need for these resources and services. Community stakeholders, non political representatives, education leaders for each grade level: pre-school, elementary, middle, high school and pos

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
However many would be a representative number for the total areas covered in the PA area at large to include the target populations so the voices are heard and adequately represent those with the most need for the funding and services.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Virtual and advertised so more people are aware of the plan and resources available to them. Community organizations, non profits, churches and other places of relevance should be included to get the information to more communities/people in order to engage more of the affected populations and allow for their input. There should be more advertisements to let people know this process is even taking place and their input matters.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
A strategic roll out plan about what areas will receive funding, how many households will benefit, how to the resources will be accessed, a user friendly approach is easily understood by all who will be eligible for the services.

Name: Ria Pereira

Organization: Pennsylvania Utility Law Project

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Combination of e-mail blasts and webinars.

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
N/A

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
The panel should be comprised of a variety of experts on the fields of equity and economic justice. Specifically, the panel should include experts from local social and legal services organizations, educational institutions (including primary, secondary,

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
We do not necessarily object to 15 community conversations. However, whether this number of conversations is sufficient depends on how the sessions are structured and where the sessions are scheduled to occur. It is important to select diverse locations

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
In addition to in-person community conversations, additional methods of soliciting feedback should be made available, including but not limited to, the ability for consumers to provide feedback in writing. Additional outreach should be developed to inform consumers about how they can provide written feedback. This outreach should specifically target communities that have traditionally faced disproportionate barriers to digital equity, including low income communities, communities of color, and rural communities. Translated outreach materials and a translated feedback form should also be developed so that consumers with Limited English Proficiency can learn about and provide feedback.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
N/A

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
We recommend that measurable outcomes include, but are not limited to, (1) measures of how many diverse stakeholders have been engaged through plan measures, including service providers and community members from rural communities, communities of color, and low income communities; (2) how many Limited English Proficient stakeholders have been able to participate in the stakeholder process through engagement via plan measures; (3) how many LEP stakeholders have been able to participate in the stakeholder process with the assistance of translation services; (4) any barriers to participation that are found through the engagement process; and (5) the location that stakeholders have been solicited through.

Name: Michael Covin

Organization: CALCO Consulting Group

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
13

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Community College Directors, Goodwill Leadership, Prisons and Justice Initiative, CSOSA, AARP, National Council on the Aging, National Caucus and Center on Black Aging, Inc., Veterans of America, Innocence Project, Disabled American Veterans

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
More than enough, I think 8 with a strict agenda would yield the same results if everyone has great attendance

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Surveys are wonderful

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Engagement and partners willing to donate resources and staff towards supporting the efforts of lifting the community in need. To offer only advice is not truly a community partner

Name: Jessica Horan

Organization: Erie County Department of Planning

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
5

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
no

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
67 - 1 per county or regionally grouping contiguous counties to drop to approx 30 meetings

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
electronic survey

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
No response

Name: Dionne Chambers

Organization: Learn, Empower Grow Consulting Group

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
The pace should be flexible depending on what's happening. Biweekly sounds right as long as there are updates to share (information could get old if it waits a month) but if there's nothing significant to share there's no need to send an update out. And i

Q2. How would you like progress reports on BEAD/State DE Plan?
Both. Multiple communication channels are key. Email blasts are great for getting information out to a lot of people quickly. Webinars are great to explore a topic in more depth or provide time for Q&A. Some people take in information better by reading a

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Rather than structuring it as one panel I recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory Panel of 30-50 representing co

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Learn, Empower Grow Consulting Group

Q5. How often should the panel meet?
Rather than structuring it as one panel I recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory Panel of 30-50 representing c

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Understanding that the Authority has a limited timeframe, I recommend increasing the number of community conversations if at all possible. One for each county would be ideal, but if not then dividing into regions would be a good compromise. One potential

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Create permeable pathways for people to get plugged in - people may find out about this process after the community conversations have already happened and there should be a way for them to get involved. The Authority should set up mechanisms for ongoing community engagement beyond the listening sessions, including providing a phone number/email address community members can use to send feedback, subscribing to a newsletter, and inviting some community members from the sessions to further engage on the Advisory Panel.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Representativeness and diversity of Pennsylvanian's engaged, including the covered populations, geographic diversity, race and ethnic diversity, and types of organizations/institutions engaged.   Qualitative feedback from participants on the process. BEAD and DEA plans that demonstrably incorporate the feedback gathered through this process.

Name: Justin Loose

Organization: County of Berks

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
7

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
County representatives, educational, healthcare, non-profits. Vendors should be limited

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
25

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
you should allow local communities to host their own forums to provide aggregate data back to the panel. This will allow for greater access to various communities.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
We plan to host several, but they are not schedule yet. Likely late spring/summer

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
a communication plan including the timeline and method of delivery for information; a published decision log, a published issue log, a way to measure interactions of the stakeholders (what they are doing to engage, influence and advance the project, etc.)

Name: Cristina Codario

Organization: Allies for Children

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
15

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Allies for Children recommends specifically including caregivers with children 0-8 years old, or older children who rely on virtual learning. Allies for Children has provided expertise in this area in partnership with the Southwest Pennsylvania Commission

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Focus groups or roundtables with key stakeholders could be helpful in identifying areas of need

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Diversity of stakeholders, Stakeholder evaluation of sessions

Name: David Gonzalez

Organization: York County Economic Alliance

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
20

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Chamber/Economic Development Organization, Non-Profits, Municipal

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
18

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
We already have Brandon attending the YCEA Legislative Luncheon on April 13, but we could arrange another or help work with local partners (ex: Library System, Municipalities, School Districts, etc.) to coordinate York County activities.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Connections with 50-100 individuals who have trouble accessing internet at their homes/businesses; Understanding of varying digital equity issues across the commonwealth (access to internet and devices, community's knowledge on capabilities of laptops vs phones, users of telemedicine or online banking and other convenient uses of the internet, etc.); Data is likely already available on subscribing households for ACP, but making sure it is commonly known and if there are barriers would be a helpful outcome;

Name: Jillian Gierke

Organization: Garces Foundation

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
The pace should be flexible depending on what's happening. Biweekly sounds right as long as there are updates to share (information could get old if it waits a month) but if there's nothing significant to share there's no need to send an update out. And i

Q2. How would you like progress reports on BEAD/State DE Plan?
Both. Multiple communication channels are key. Email blasts are great for getting information out to a lot of people quickly. Webinars are great to explore a topic in more depth or provide time for Q&A. Some people take in information better by reading an

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Rather than structuring it as one panel I recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory Panel of 30-50 representing co

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
The Authority should reference the NDIA's Digital Equity Planning Toolkit for a list of suggested types of participants. Participants should be representative of different parts of the state and the covered population groups. The Garces Foundation has a s

Q5. How often should the panel meet?
Rather than structuring it as one panel I recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory Panel of 30-50 representing co

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Understanding that the Authority has a limited timeframe, I recommend increasing the number of community conversations if at all possible. One for each county would be ideal, but if not then dividing into regions would be a good compromise. One potential

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Some regions of the state have research or data that they could share around these questions.   The draft Stakeholder Engagement Framework indicates that community surveys sent out via a variety of methods would be used, and I encourage the state to use that method. The survey questions should be developed using best practices on community engagement and in consultation with practitioners and lived experts in communities to ensure that the conversations are effective and meaningful. Trusted community organizations should be engaged and empowered to encourage community members to complete the survey and provide assistance where digital skills, literacy, or language access may be a barrier.   Follow up focus groups or interview sessions with community members may be helpful after the larger community events to deep dive on specific issues or covered population groups. Create permeable pathways for people to get plugged in - people may find out about this process after the community conversations have already happened and there should be a way for them to get involved. The Authority should set up mechanisms for ongoing community engagement beyond the listening sessions, including providing a phone number/email address community members can use to send feedback, subscribing to a newsletter, and inviting some community members from the sessions to further engage on the Advisory Panel.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
TLC's annual conference in Philadelphia Thursday October 5th. 2023 Spring Institute (A Celebration of Adult Education Volunteers, Teachers, and Administrators) happening this spring. The event will take place on Tuesday, May 15th, 2023 from 9am to 3pm at

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Representativeness and diversity of Pennsylvanian's engaged, including the covered populations, geographic diversity, race and ethnic diversity, and types of organizations/institutions engaged.   Qualitative feedback from participants on the process. BEAD and DEA plans that demonstrably incorporate the feedback gathered through this process.

Name: Katie Young

Organization: Philadelphia Corporation for Aging

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
No response

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
PCA recommends an Area Agency on Aging (AAA) for the panel composition. An Area Agency on Aging, as defined by the Administration for Community Living, is a public or private non-profit agency, designated by the state to address the needs and concerns of

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Considering the community conversations will be held in person, adding more community conversations and spreading them across the commonwealth would help ensure the participation of individuals who are members of the eight covered population, particularly

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
No response

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
If the Authority is looking for opportunities in Philadelphia, please reach out to Philadelphia Corporation for Aging.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Participation rate for members of the eight covered population.

Name: David Myers

Organization: Berks Alliance

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
14

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Berks County Broadband Task Force; Federal Reserve Bank of Philadelphia; Independent Colleges; Federally Qualified Health Centers; Libraries; School Districts

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes--as long as they are geographically inclusive

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Solicit input from the counties and multi-county agencies

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
We could use one of our monthly Community Forums to focus on the authority and its plans. We have had the Federal Reserve Bank, the FCC, the U S Department of Health and Human Services present at these events. They are normally he;d on the Third Thursda

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
A more comprehensive and inclusive strategy for expanding broadband access. This is a very complex challenge. I was involved in the work that occurred during the Rendell Administration and it is very complex.

Name: Chris Schucker

Organization: Albany Township (Berks County)

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Hybrid: Mostly email with occasional webinars

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Perhaps 10-20 to provide diverse representation but not become too unwieldy

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Be sure to include local municipal officials (or designees) and internet service providers

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
As the digital equity gaps exist more often in remote communities, it may be difficult to reach these areas with only 15 meetings throughout all of PA. Although rural communities may have common issues there are likely unique factors that should be consi

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Perhaps a hybrid of in-person and virtual sessions and online surveys could increase outreach and data collected. Communication via local TV news could also help get the word out.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
None planned to date

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?

Locations of arseas targeted, physical area (sq mi) of targeted areas, measured existing broadband speeds, number of residents represented, population/equivalent dwelling unit density, median income of areas (not averages), number of people engaged

Name: James M D'Innocenzo

Organization: Comcast

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments

The pace should be flexible depending on what's happening. Biweekly sounds right as long as there are updates to share (information could get old if it waits a month) but if there's nothing significant to share there's no need to send an update out. And i

Q2. How would you like progress reports on BEAD/State DE Plan?

Both. Multiple communication channels are key. Email blasts are great for getting information out to a lot of people quickly. Webinars are great to explore a topic in more depth or provide time for Q&A. Some people take in information better by reading an

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?

Rather than structuring it as one panel, recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory Panel of 30-50 representing cov

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)

Greater Philadelphia Hispanic Chamber of Commerce, Laura Manion, President and CEO, Chester County Chamber, Esperanza, Christine Nieves, cnieves@esparanza.us Kate Houstoun, Chief Impact Office, United Way of Greater Philadelphia and Southern NJ , khous

Q5. How often should the panel meet?

Rather than structuring it as one panel recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory Panel of 30-50 representing cove

Q6. What format should the panel utilize?

Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?

Understanding that the Authority has a limited timeframe, recommend increasing the number of community conversations if at all possible. One for each county would be ideal, but if not then dividing into regions would be a good compromise. One potential mo

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?

Follow up focus groups or interview sessions may be helpful after the larger community events to deep dive on specific issues or covered population groups.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)

Not at this time, but will provide further detail as events are finalized.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?

• Measurable outcomes should be focused on community needs toward our shared goal of digital equity: adoption/subscription targets as well as program sign ups like PHLConnectED and the Affordable Connectivity Program (ACP), digital skilling, and device ownership. Our shared goal is to know how to apply non-expansion money to these efforts and who we should be focused on. Reasons for adopting broadband (or not) vary significantly between groups within a community, and a successful digital equity program will reflect the unique needs of the community, and especially the needs of marginalized groups.   This includes targets in specific age brackets (like school children, single household, older adults, etc.), as well as the eight covered populations. •

A competitive grant program with clear guidelines to ensure money goes as far as possible. In particular, focusing on hard to reach populations (e.g., linguistically diverse) and using the grants to augment existing touchpoints (e.g., meetings with social workers, school communications, existing benefits intake processes, and healthcare organizations) will help trusted organizations amplify their existing efforts to include broadband adoption and ACP program signups. •   Detailed Surveys and survey results from residents and businesses on reasons they've not chosen to adopt broadband, even when available and affordable. When possible, these survey questions should be aligned to those previously used to understand barriers to adoption, such as those from the Current Population Survey, US Census Bureau's American Community Survey, and Boston Consulting Group to ensure we are capturing the best available data so our solutions match the issues we're trying to address as a community. •   A clear set of Q &A examples that can be used for educating local stakeholders, including elected officials/leaders, guidelines and timelines on the grant application process. •   Demographic data for state with areas of needs highlighted; how needs are being met (wrt adoption); how ISPs are being engaged, etc. • A plan for measuring and tracking impact of programs, with a review process that identifies programs that should sunset because they are not meeting target metrics, and those that should continue to receive investment.

Name: Jennifer Blatz

Organization: Greater Pittsburgh Digital Inclusion Alliance

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Considering the pace of this process, bi-weekly touchpoints are probably ideal, whether that is via email or a standing virtual meeting (as described in my response to the next question).

Q2. How would you like progress reports on BEAD/State DE Plan?
Standing monthly webinar that can be cancelled if there is no "news," and email updates as needed, either on a regular basis (in a newsletter format) or as often as needed. I find it very helpful to forward short emails from your office to other advocate

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Since many of the potential panel participants are already in numerous convenings on this topic, it may be prudent to consider convening a smaller number of actual panel members (no more than 20) who can demonstrate that they have an established constitue

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Libraries, senior centers, county health/social service department leaders, faith-based organizations and non-profits who have a core mission involving digital equity or who provide significant direct service to covered populations should be given priorit

Q5. How often should the panel meet?
Considering the aggressive schedule inherent in the planning process, I think it is probably necessary to convene twice monthly, but its possible to do a monthly meeting with subcommittees meeting more frequently.

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
It's my personal experience that convening this type of conversation, which seems esoteric to most consumers, is extremely challenging, and turnout will be very time-consuming. Keeping the expectations of the participants in line with the capacity of your

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
If you can ask for support from elected officials' offices, paired with tabling at established community events and in the lobbies of busy municipal buildings you can employ more of a "go to where the people are" strategy versus building an audience from scratch.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
The City of Pittsburgh is convening two listening sessions later this month (March 21 and March 28) to gather input on our county-wide broadband and digital equity plan, and from that, there should be additional opportunities to schedule events after thos

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
I would strongly suggest that you consult this report to reverse-engineer some ideas about how to measure a "digitally equitable" ecosystem, which the engagement plans will seek to create:
https://metro.org/digital_equity_ecosystems

Name: Juliet Yates, on behalf of the City of Philadelphia Office of Innovation and Technology

Organization: City of Philadelphia, Office of Innovation and Technology

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
It would be useful as a way of continued transparency to provide any updates following any Digital Equity Stakeholder Advisory Panel meetings. In addition, any urgent and important updates should be communicated in a timely manner through emails, such as

Q2. How would you like progress reports on BEAD/State DE Plan?
Email should always be the default standard, as emails are still a preferred method of communication across large groups quickly and can be shared widely. However, open webinars can offer a chance for stakeholders and residents to ask questions or underst

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
The Digital Equity Stakeholder Advisory Panel is one of the few ways that the community can participate and engage actively. The number of seats should not be fixed or limited and could accommodate as many as 50 people or more if structured properly. The

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Key people from the City of Philadelphia to reach out to: -   Juliet Fink Yates, Ashley Pollard, Christine Piven Other subject matter experts to consider reaching out to are: -   Kate Rivera, TLC -   Andy Stutzman or Joanne Ferroni, Drexel University -   Edison

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
The PABDA should consider that, while there may be a tight timeline to submit the plans, the plans should be considered ever evolving and iterative. Ongoing community conversations should continue to happen beyond this initial period. However, 15 seems th

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
In addition to in-person community conversations, the Stakeholder Engagement Framework indicates that community surveys sent out via a variety of methods would be used, and the City encourages the state to use that method. The survey questions should be developed with an eye toward surveys that have already been used in the State and with validated questions that can be compared in PA and nationally. Consider the Philadelphia Internet Household Survey and the Digital Access and Skills survey put out by Seattle Washington. Any survey should also consider using best practices on community engagement and in consultation with practitioners and lived experts in communities to ensure that the conversations are effective and meaningful. Trusted community organizations should be engaged and empowered to encourage community members to complete the survey and provide assistance where digital skills, literacy, or language access may be a barrier. The PABDA should also consider ongoing feedback loops, for example, hosting a survey on the website and a hotline as North Carolina does, where folks can call in, take a survey, or record their needs/stories on their own time. Enabling anyone in the Commonwealth to easily sign up to a listserv or newsletter can also be a transparent and simple way to offer ongoing opportunities for engagement with communities.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
The City of Philadelphia hosts many opportunities to engage with communities and stakeholders and the City's Digital Equity team is happy to work with the PABDA to determine any number of opportunities for engagement over the next 6-8 months and beyond.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Clear demonstration that this engagement has truly represented the diversity in the Commonwealth including the covered populations, geographic diversity, race and ethnic diversity, and types of organizations/institutions engaged.   A transparent process and outreach strategy that enables those who do engage to know 1) when and where conversations will happen 2) what the goals are of these conversations, 3) how their input will be used or incorporated, and 3) what follow up will they get once the conversation is over. Examples of themes that emerged across the board in community conversations or surveys that align with qualitative feedback heard from members of the community or stakeholders.

Name: Bailey Thumm

Organization: Pennsylvania Farm Bureau

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Pennsylvania Farm Bureau (PFB) recommends a minimum of 8 seats on the Digital Equity Stakeholder Advisory Panel and a maximum of 12. Each "covered population" should be represented on the panel in some capacity. To avoid overrepresentation of one "covered

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
We would recommend PFB and PennState Extension be included in the panel. PFB's membership is primarily Pennsylvanians in rural areas. PA's only land grant university should also be included in the panel because Extension has done significant broadband res

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Yes, PFB agrees that 15 community conversations is sufficient. We would urge PBDA to assure that the conversations are held in each region of the state.

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
A virtual questionnaire for those who are unable to attend the in-person community conversations is a method that PFB would suggest.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
At this time, PFB does not have a community event for PBDA to attend, but we will update with any changes.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
PFB would like to see a report of participation from stakeholders broken down into the eight different "covered population". We want to make sure that every voice is being heard.

Name: Pedro Romero

Organization: Verizon

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Bi-Weekly

Q2. How would you like progress reports on BEAD/State DE Plan?
Verizon recommends that the Authority issue monthly or bi-weekly newsletters or memorandums sent via email and accessible on the Authority's website.

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Verizon recommends that there be anywhere from 9 to 12 seats on the advisory panel.

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Verizon recommends that the Authority include some or all of the following organizations as panel members who bring subject-matter expertise in the areas noted: TLC (Technology Learning Collaborative) - TLC drives the digital literacy, access, and inclus

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
As an initial matter, Verizon recommends a hybrid attendance format for the community conversations to maximize stakeholder participation across the Commonwealth. If the Authority decides to hold community conversations in-person only as contemplated by t

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
The community conversations should be facilitated in a hybrid format (where technically feasible), including both in-person and virtual participation options, to make participation and engagement convenient and accessible for a diverse group of stakeholders.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
As our stakeholder engagement strategy evolves, Verizon will be sure to bring awareness to the Authority and, whenever appropriate, extend opportunities for participation.

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Verizon would like the stakeholder engagement process to identify the specific barriers to broadband access – e.g., affordability of service and devices; subscription vulnerability; adoption; digital literacy challenges; lack of service provider availability; and/or lack of trust in cybersecurity protections for consumers. It would be especially helpful to understand how these barriers differ by county, and whether issues such as affordability and availability are greater challenges in certain regions of the Commonwealth compared to others. In addition, the stakeholder engagement process should identify skilled local and national partners and the resources and capacity they have available to help overcome the barriers identified.   Finally, to the extent the Authority is considering allocating digital equity funding under BEAD to non-deployment activities such as digital safety, remote learning, digital literacy and upskilling, cybersecurity education, broadband sign-up assistance, digital navigators, and similar programs, the stakeholder engagement process should identify which types of activities are most important for the Commonwealth's needs and what criteria the Authority will use to select entities who can help provide these services to Commonwealth residents.

Name: Barry Glicklich

Organization: Partners Bridging the Digital Divide

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Echo TLC comments: The pace should be flexible depending on what's happening. Biweekly sounds right as long as there are updates to share (information could get old if it waits a month) but if there's nothing significant to share, the update can be minima

Q2. How would you like progress reports on BEAD/State DE Plan?
Generally, email for updates. Webinars or open zoom meetings may be appropriate adjuncts to present or discuss a topic in more depth. Also encourage that all information is presented on web-site for retrieval on an as-needed basis.

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Expanding on TLC's comments: Rather than structuring it as one panel I recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory P

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
As broad a swatch of groups and interests as possible (see question 3 for examples)

Q5. How often should the panel meet?
Each group should outline a scope of work and timeframes, and adjust the frequency of meeting to address those needs. Might need to vary over time. Should be mission-driven

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
I think the model of having a community conversation within one hour of any location is a reasonable goal. For urban settings, this should be one hour by public transport, but in communities where auto ownership is very common, this can be one hour by dri

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Gathering the broadest range of inputs is desired, so paper surveys, on-line surveys, surveys supplemented with in-person interviews, a mechanism where input can be gathered to ensure privacy can be important. Working with local community-based organizations for their recommendations would be very helpful

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Measures of engagement, who was involved and who wasn't involved (from multiple perspectives). Scope of recommendations and extent of follow-up for each. Follow-up with participants on process and long-term outcomes.

Name: Jim Mercante

Organization: Chester County Digital Alliance

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Webinar

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
This depends, to some degree, on what is seen as the roles and responsibilities of the Advisory Panel. If the panel is expected to have local knowledge as well as some technical knowledge, then it could consist of representing from 5 or 6 "regions" of the

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
See comments on question 3. As important as subject matter expertise is, as important (if not more important) is an understanding of and passion for the criticality of digital equity being treated as a public good, an essential "utility." And its vital

Q5. How often should the panel meet?
Bi-Weekly

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Consider determining the number of community conversations based on a "regional" breakout – with locations being chosen that are relatively easy for attendees to get to. So that there can be community representation by those who are unserved, underserved

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Consider including surveys – email, web, in-person – "promoted" by local community organizations, local and state politicians, local business leadership. Consider having "survey navigators" at key community institutions & events – especially libraries, food banks, community events.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
For sure there will be community events in Chester County. Location, date, etc. to be determined based on coordination with state stakeholder engagement plans and expectations

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Measurable outcomes to be determined based on feedback obtained in stakeholder engagement meetings, roundtables. For example – if stakeholders feedback places a priority on open-access, publicly-owned middle-mile funding and infrastructure, then a measurable outcome would be the implementation of such a strategy. Number of sessions Geographic breakdown of sessions held and number of attendees (Possibly) attendee breakdown by area/institution – healthcare, libraires, schools – local, technical, community colleges, higher education, employers (retail, dining/restaurant, industrial) local government, emergency management services, social services, etc. Another outcome measure could be success in advocating for and getting movement on policy changes that better enable and ensure "Internet for All". And yet another could be getting letters of support from a broad cross-section, bipartisan, of PA state senators and representatives as well as the Governor. That then results in policy changes. For example: 1.   Statelier office of digital equity 2.   PA declaring that thje Internet is an essential function and is henceforth considered to be a public utility

Name: Kate Rivera

Organization: Technology Learning Collaborative

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
The pace should be flexible depending on what's happening. Biweekly sounds right as long as there are updates to share (information could get old if it waits a month) but if there's nothing significant to share there's no need to send an update out. And i

Q2. How would you like progress reports on BEAD/State DE Plan?
Both. Multiple communication channels are key. Email blasts are great for getting information out to a lot of people quickly. Webinars are great to explore a topic in more depth or provide time for Q&A. Some people take in information better by reading an

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
Rather than structuring it as one panel I recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory Panel of 30-50 representing co

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
The Authority should reference the NDIA's Digital Equity Planning Toolkit for a list of suggested types of participants. Participants should be representative of different parts of the state and the covered population groups.   Suggestions: Juliet Fink-Ya

Q5. How often should the panel meet?
Rather than structuring it as one panel I recommend structuring several committees. An Advisory Panel Steering Committee consisting of 4-15 people, meeting frequently (weekly or biweekly depending on need), a larger Advisory Panel of 30-50 representing co

Q6. What format should the panel utilize?
Hybrid

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
Understanding that the Authority has a limited timeframe, I recommend increasing the number of community conversations if at all possible. One for each county would be ideal, but if not then dividing into regions would be a good compromise. One potential

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Some regions of the state have research or data that they could share around these questions.   The draft Stakeholder Engagement Framework indicates that community surveys sent out via a variety of methods would be used, and I encourage the state to use that method. The survey questions should be developed using best practices on community engagement and in consultation with practitioners and lived experts in communities to ensure that the conversations are effective and meaningful. Trusted community organizations should be engaged and empowered to encourage community members to complete the survey and provide assistance where digital skills, literacy, or language access may be a barrier.   Follow up focus groups or interview sessions with community members may be helpful after the larger community events to deep dive on specific issues or covered population groups. Create permeable pathways for people to get plugged in - people may find out about this process after the community conversations have already happened and there should be a way for them to get involved. The Authority should set up mechanisms for ongoing community engagement beyond the listening sessions, including providing a phone number/email address community members can use to send feedback, subscribing to a newsletter, and inviting some community members from the sessions to further engage on the Advisory Panel.

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
TLC's annual conference in Philadelphia Thursday October 5th. TLC and our partner orgs have other events - please reach out when you begin scheduling!

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
Representativeness and diversity of Pennsylvanian's engaged, including the covered populations, geographic diversity, race and ethnic diversity, and types of organizations/institutions engaged.   Qualitative feedback from participants on the process. BEAD and DEA plans that demonstrably incorporate the feedback gathered through this process.

Name: Aaron Jackson

Organization: Lit Communities

Q1. How often would you like progress updates on both BEAD and State Digital Equity Plan Developments
Monthly

Q2. How would you like progress reports on BEAD/State DE Plan?
Email Blast

Q3. How many seats should be on the Digital Equity Stakeholder Advisory Panel?
At least 10

Q4. Do you have organization or subject matter expert recommendations for the panel composition? (i.e. Educational Institutions, Non-Profits, etc.)
Health Care, Education Institutions, Philanthropic Organizations, Workforce Development Organizations, Internet Service Providers, Economic Development Organizations

Q5. How often should the panel meet?
Monthly

Q6. What format should the panel utilize?
Virtual

Q7. The Authority will host a series of community conversations across the commonwealth to obtain information on barriers to digital equity, literacy, and adoption as well as discuss affordability inequities, technical support and cybersecurity needs. Do you believe that 15 community conversations is sufficient? If not, how many would you like to see?
15 is sufficient

Q8. Is there a different methodology you would like to see in addition to in-person community conversations to collect this data?
Online surveys

Q9. If you're planning a community event that you would like the Authority to attend, please provide those details. (i.e. Location, date, time, event specifics, etc.)
No response

Q10. What measurable outcome(s) would you like to see from the stakeholder engagement plan?
A list of organizations/companies/stakeholders supporting digital equity and inclusion identified as part of the engagement process and planning